
Richmond Rescue Quarterly Report

From Michael Chiarella <director@richmondrescue.org>

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To Todd Odit <todit@hinesburg.org>; Adam Argo <townadmin@huntingtonvt.org>; Amy McCormick <amy@starksborovt.org>; Paula Carrier <pcarrier@jerichovt.gov>; Josh Arneson <jarneson@richmondvt.gov>; townclerk@boltonvt.com <townclerk@boltonvt.com>

Hello,
Please pass this along to your Select Boards:

Quarterly Report to Towns - 2024-2025 Q2

I'll start this report the same way I started the last report: The last quarter at Richmond Rescue was the busiest in our history. Each month we set a monthly record for call volume. This increased call volume came from a few sources. The biggest driver was a change to the mutual aid matrix which has us going into Essex and Essex Junction more frequently. Neighboring ambulance services are also having difficulty staffing second ambulances during their busiest times.

Richmond Rescue was recognized at the Statehouse as the recipient of The Safe Systems Emergency Medical Services Award. This award recognizes an individual or group who demonstrates dedication to and advocacy for highway safety, to improve statewide Emergency Medical Services that foster and advance Vermont's highway safety priorities. You can find more information about the award and photos [here](#).

We were [featured on NBC 5](#) about our use of data to make decisions during calls. The program we use is called VITLAccess (Vermont Information Technology Leaders). VITLAccess allows us to view patient records from a variety of sources: hospitals, doctor's offices, lab work, radiology, etc. Using this information we can often determine the most likely cause of a patient's problem even if they are unable to speak for themselves. It has been crucial on a number of occasions and has resulted in less unnecessary treatment.

We had just one call in backcountry last quarter. We were called for a hiker having a medical problem on Camels Hump at 6:30 pm on a snowy night. We sent a team of 15 members to assist the Huntington Fire Department Search and Rescue Team. The teams carried one patient down in the litter and assisted another hiker down on foot. By 10:30 pm the rescuers and patients were back to the trailhead.

You can find all of our [town documents](#) in one location including our most recent Form 990, statistics, and financial statements.

Please do not hesitate to contact us if you have any questions about our operations.

Sincerely,

Michael Chiarella - Director of Operations

Alex Naumann - President