
Richmond Rescue Quarterly Report

From Michael Chiarella <director@richmondrescue.org>

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Hello,
Please pass this along to your Select Boards.
Mike

Quarterly Report to Towns - 2024-2025 Q1

I'll start this report the same way I started the last report: The last quarter at Richmond Rescue was the busiest in our history. Each month we set a monthly record for call volume. This increased call volume came from a few sources. The biggest driver was a change to the mutual aid matrix which has us going into Essex and Essex Junction more frequently. Neighboring ambulance services are also having difficulty staffing second ambulances during their busiest times.

In July we held our annual elections. Alex Naumann was elected as our new President. Alex grew up in Richmond, graduated from UVM, and now works as a researcher at UVM. He has been with Richmond Rescue for seven years and is licensed as a paramedic.

We continue to have some challenges with vehicle maintenance. Another suspension problem led to our new ambulance being out of service for eight days while we waited for parts to arrive. Our older truck, A2, had its air conditioning fail during the hottest weeks of summer. The repair shop quickly isolated the leak but they needed to have a part fabricated as the original air conditioner manufacturer had gone out of business. Thankfully, the air conditioning in A1 was working well during this stretch.

During the July flooding, storm drain overflow caused minor damage to our back parking lot. That damage will be repaired next week. We're working with the Town of Richmond on a long-term fix for the undersized storm drain.

The backcountry remains quiet with only two callouts in the last three months. Both times we went to Underhill to assist with the carry-out of injured hikers.

You can find all of our [town documents](#) in one location including our most recent Form 990, statistics, and financial statements.

Please do not hesitate to contact us if you have any questions about our operations.

Sincerely,

Michael Chiarella - Director of Operations

Alex Naumann - President