

Richmond Rescue Quarterly Report

Michael Chiarella <director@richmondrescue.org>

Wed 7/10/2024 4:26 PM

To:Todd Odit <todit@hinesburg.org>;Adam Argo <townadmin@huntingtonvt.org>;Josh Arneson <jarneson@richmondvt.gov>;Paula Carrier <pcarrier@jerichovt.gov>;Amy McCormick <amy@starksborovt.org>;Amy Grover <clerkbolton@gmavt.net>

Hello,

Please pass this along to your Select Boards.

Mike

Quarterly Report to Towns - 2023-2024 Q4

The last quarter at Richmond Rescue was the busiest in our history. Each month we set a monthly record for call volume and even set a new monthly record of 136 calls. This increased call volume came from a few sources. The biggest driver was a change to the mutual aid matrix which has us going into Essex and Essex Junction more frequently. The other reason was a busy month in Hinesburg which was not outside of the historic variation.

Our new ambulance was out of service for 17 days last month with a seemingly simple suspension problem. Our ambulances are outfitted with a [Liquid Spring suspension](#) package which gives the truck a smooth ride and lowers the rear deck for easier stretcher loading. One morning we noticed that the left rear corner of the truck was drooping. We quickly got an appointment at Allegiance Trucking. Within a couple of days, they had traced the problem back to a failed gate valve. A new one was ordered from the Liquid Spring factory in Indiana and promptly shipped. From there, it languished in the postal system for more than a week. Once the part arrived it was quickly installed and the ambulance was put back in service. Since then everything has worked as expected.

It was a busy quarter in injury prevention and public outreach.

- We gave away about 100 helmets and still have some remaining
- We place an Automated External Defibrillator (AED) in a heated case on the bandshell at Volunteer's Green in Richmond
- We were at the Vermont City Marathon Expo teaching people CPR in exchange for snacks

It was a quiet quarter in the backcountry. We went on zero calls but we do expect things to pick up now that summer is here.

You can find all of our [town documents](#) in one location including our most recent Form 990, statistics, and once we close our books for the fiscal year we'll post financial statements.

Please do not hesitate to reach out to us if you have any questions about our operations.

Sincerely,

Michael Chiarella - Director of Operations

Emmett Hoskin - President