Disaster Assistance Sequence of Delivery



Voluntary Agencies and Mass Care

 Emergency food, shelter, clothing, medical needs

Insurance

□ Homeowner, renter, flood etc.

Federal assistance may be available for uninsured or underinsured needs or when insurance benefits are significantly delayed.*

HOUSING ASSISTANCE

FEMA

- Financial: Lodging Expense Reimbursement, Rental, Repair, and Replacement Assistance
- Direct: Multi-Family Lease and Repair, Transportable Temporary Housing Unit, Direct Lease, Permanent Housing Construction

OTHER NEEDS ASSISTANCE (ONA)

FEMA/State/Territory/ Tribal Government

Funeral, Medical, Dental, Childcare, Moving and Storage, Displacement, Serious Needs, Clean and Sanitize, Personal Property, Transportation, Group Flood Insurance Policy, and Miscellaneous Items

U.S. Small Business Administration

- Real Property (owners) loans up to \$500,000
- Personal Property (owners and renters) loans up to \$100,000
- FEMA and SBA collaborate to ensure no duplication of benefits exists for the same type

V

Unmet Needs - Voluntary Agencies

■ FEMA will coordinate with whole community partners to address remaining unmet needs once an applicant has received all federal assistance for which they are eligible.