| HOWARD CENTER COMMUNITY OUTREACH FY25 | |
|---------------------------------------|-----|
| (July 1, 2024 – September 30, 2024) | Q1 |
| Total Number of Contacts/Services | 642 |
| Phone | 368 |
| Face-to-Face Contacts | 274 |
| Unique Individuals Served | 263 |
| Referrals | 43 |
| Outcome to the Emergency Department | 12 |

| Primary Presenting Concern | Q1 |
|--|-----|
| Emotional/Behavioral/Mental Health Concern | 349 |
| Housing instability | 22 |
| Family/Relational Conflict | 39 |
| Homeless | 40 |
| Domestic Violence | 4 |
| Legal | 1 |
| Medical | 8 |
| Substance Use/Abuse | 11 |
| Suicidal ideation/behaviors | 32 |

FY24 Q1& Q2 CONTACTS BY TOWN

*Contacts by town can overlap as services cross town borders

| Town | Q1 |
|------------------|-----|
| Winooski | 83 |
| Williston | 72 |
| South Burlington | 231 |
| Shelburne | 34 |
| Richmond | 26 |
| Milton | 64 |
| Hinesburg | 28 |
| Essex/Essex Jct. | 168 |
| Colchester | 80 |